

Replacing Lost Documents

When you apply for FEMA assistance after Hurricane Beryl, you will need to provide proof of identity, residence and other documentation. Here are ways to replace important documents lost or damaged in the storm.

Insurance policy information: Call your insurance company or agent and ask for a copy of your policy, including the Declaration Page.

Birth and death certificates, marriage and divorce documents: Order online at [Vital Statistics | Texas DSHS](#), by mail or in person at a local Vital Statistics office. If you live in the Houston area, click here: [Harris County Vital Statistics \(harriscountytexas.gov\)](#).

Driver Licenses: If your driver license has been lost or damaged, you may apply for a replacement at any driver license office. Standard licenses may also be replaced online: [How to Replace a Lost Texas Driver's License | DMV.ORG](#). If you need to change your address on your driver license or ID card within 30 days after moving to your new residence you can do this online, by mail, or in person.

Social Security Cards: [Replace Social Security card | SSA](#). You may be able to do this online, or you can fill out an application for a Social Security card and bring it to your local office along with unexpired identification. Documents must be original or have a signature, stamp, or raised seal from the issuing agency, no photocopies.

Medicare Cards: To replace your card call Medicare at 800-633-4227(TTY 877-486-2048), visit your local Social Security office, request a new card through you online account with Social Security or visit [MyMedicare.gov](#).

SNAP (EBT) Cards The Governor announced that eligible Texans in designated counties will have their SNAP benefits [automatically replaced](#) for food lost or damaged during Hurricane Beryl.

SNAP, WIC Replacement Benefits

- **SNAP** recipients in Austin, Brazoria, Chambers, Colorado, Galveston, Grimes, Harris, Liberty, Madison, Matagorda, Montgomery, Polk, San Jacinto, Trinity, Tyler, Walker, Waller, and Wharton counties are eligible for replacement benefits. If you need additional help contact 2-1-1.
- **WIC** recipients can have food and formula benefits replaced at your local center [WIC Texas | Texas WIC](#) or call 800-942-3678 from 8 a.m. to 5 p.m., Monday through Friday, and select Option 3 to speak with an operator.

Green Card: Go to [uscis.gov](#) and complete the Form I-90 application to replace a permanent resident card, and file it online or by mail. [Replace Your Green Card | USCIS](#).

Passports: [How to Report a Passport Lost or Stolen \(state.gov\)](#).

Federal Tax Returns: [About Form 4506, Request for Copy of Tax Return](#)

Military Records: [Request Military Service Records | National Archives](#)

